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# **CHAPTER 9**

# Situation Reaction Tests

This test is mainly to judge a candidate's ability to use his presence of mind to tackle a given situation, he may come across anytime in life. For example, just think if you are going to appear in a test, and on the way you find an injured person. In this situation, what will you do?

So, at anytime we can face such problems. The candidate is, thus, expected to choose the best response which shall present him/her as a good person or a sincere professional.

# Types of Questions

Example (Q. Nos. 1 to 5) Such questions consists four probable answers as an alternatives. You have to select most appropriate alternative as the answer.

#### Example 1

In a bus you realize that someone has left his/her wallet. You would

- (a) give the money to the beggar
- (b) hand it over to the bus conductor
- (c) try to find his/her contact number and inform the owner
- (d) leave the wallet as it is

**Solution.** If you are an honest man then, you will try to find his/her contact number and inform the owner of the wallet. In this way, that wallet will be reached in right hands. So option (c) is our answer.

#### Example 2

Do you think that one should change his job often and face new situation?

- (a) No, unless compelled one should not leave his old job
- (b) Yes, every new job is challenging and one should accept the challenge
- (c) No, as it takes time to get adjusted
- (d) No, as the new situation may not suit you

**Solution.** Most appropriate answer will be option (b). Because every new job is challenging and one should accept the challenge. Unless you accept the challenges you can not get different views of life.

#### Example 3

While travelling in a train, you observe some college students pulling the alarm chain simply to get down at their desired point. You would

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- (a) with the help of some passengers, check them from doing so
- (b) let them pull the chain but check them from detraining
- (c) inform the guard of the train as soon as it stops
- (d) keep quiet and do nothing

**Solution.** Most appropriate option in this situation will be as in option (a). In this case, train will not be late. And others will not have to bear problems. As a good citizen, it is your duty to check such situations.

### Example 4

You want to get married to a person of your choice, but your family members give their own reasons, why you should not marry that person which you do not find very convincing. What would you do?

- (a) Go by what your family says
- (b) Become throughly confused and still remain undecided
- (c) Marry the person of your choice
- (d) Try to convince your family about your choice

**Solution.** (d) Since, the person concerned does not find the views of the family members convincing, he should try to convince them and mould their views to match his own. Just following his own choice shall hurt the family's sentiments and obeying the family members blindly shall be disloyalty towards the person he loves.

In this way the best way to settle a conflict is always to arrive at a consensus through peaceful talks and mutual discussions rather than stick to any one side and ignore the other.

# Example 5

You are a team leader and two of your colleagues are having a strained relationship with each other. As a result, they are not contributing well in group activities. How will you handle such a situation?

- (a) How can I be bothered with such petty issues? At least the task is being done by others; so it is fine
- (b) You will make an explicit effort to help them shake hands
- (c) You will give them complementary tasks in which both have to work together
- (d) You will punish them for not contributing by keeping them out of the team

**Solution.** (b) As both your colleagues are having a strained relationship with each other, they are not contributing well in group activities. But you are a team leader. So, it is your responsibility that work should be done in good manner and in time. It can be possible if both your colleagues do works together. In this case, you should make an explicit effort to help them shake hands.